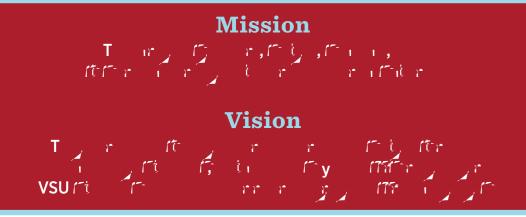


VALDOSTA STATE UNIVERSITY

STRATEGIC PLAN



Tactics

- Proactively know your customer's needs and ensure they are met
- 360° communication and collaboration
- Sustain a stable IT environment
- Challenge the IT status quo
- Stay ahead of Cyber threats
- Build and execute sustainable controls, policies, processes, and procedures
- Develop and enhance partner relationships
- Develop the trust and confidence our customers have with delivered IT services
- Train and develop IT employees
- Be a fiduciary with the IT budget by maximizing its value proposition

STRATEGIC PLAN

Governance Pillars

IT B [Delivery of a stable and scalable IT footprint allowing all other pillars to be successful (Infrastructure Services and IT Purchasing, Asset Mgt. & Telecommunications)

- © F in Delivery of IT solutions that enhances students, faculty, and stands a billity to achieve VSU's vision (Technical Support Services and Enterprise Applications)
- P. M : Sustain and develop a methodology that supports IT project prioritization and execution (Enterprise Applications & Project Mgt.)
- I : Delivery of IT and IT Security solutions that supports impacting student success (AII)
- Riff G : Identification and management of university risks that could impact the ability to support a student's success (CIO & Administration)
- **IT B**: Develop, manage, encumber and dynamically allocate necessary IT related funds to ensure customer expectations can be met (AII)

DIVISION of INFORMATION TECHNOLOGY